



PRODUCT BRIEF

GUARDIAN MOBILE

Complete, Self-Contained, Mobile Call Taker Position

**Hardened,
full-featured,
remote PSAP
solution.**

Public safety answering points regularly manage calls from individuals who are having their worst day. But what happens when the PSAP itself is at the center of an unexpected incident and needs to restore services to the public? What happens if there is a broader incident or public event and the PSAP needs to temporarily expand its call taker capacity?

Situations develop without warning. From serious weather events (e.g., blizzard, fire weather, hurricane, tornado, etc.), structure fires or gas leaks requiring immediate evacuation, to viral outbreaks requiring social distancing or personal isolation, PSAPs are required to continue to function.

Guardian Mobile provides the solution. Purpose built for 9-1-1, and based on the industry proven, comprehensive Guardian call management platform, Guardian Mobile provides a full-featured call handling workstation that can be set up in minutes outside of the PSAP, in a conference room, or even a call taker's home. Requiring only an Internet connection, Guardian Mobile processes emergency calls using the same Guardian user interface with which call takers are familiar.



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Be Prepared for the Unexpected

Supervisors can benefit from Guardian Mobile to assist with training, quality assurance monitoring, incident command, and real-time incident and situational awareness. For transport, Guardian Mobile is available as a hardened or standard laptop encased in a watertight, crush- and dust-proof carrying case. A high-quality headset completes the package.

- Hardened Dell laptop tested to Military Std 810G for shock, vibration, humidity and altitude
- Windows® 10 Operating System
- Guardian Call Handling User Interface
- Built-in battery backup (without AC power)
- Connectivity:
 - Intel® Wi-Fi 6 2x2 (Gig+)
 - 10/100/1000 Gb Ethernet adaptor

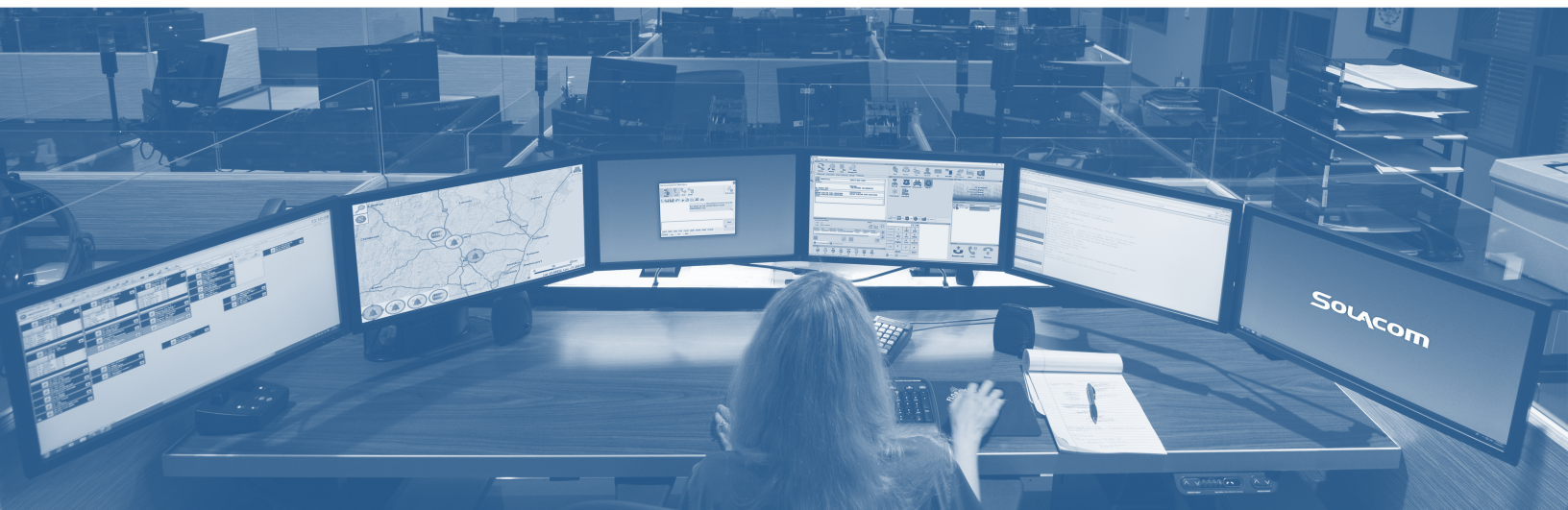
- Dell Wireless Mobile Broadband Mini Card
- Ultra-lightweight, noise cancelling and adjustable headset with built-in Digital Signal Processor (DSP) echo suppression technology
- USB-to-headset adapter, designed specifically for critical applications that utilize VoIP softphone technology. Carrying case boasts an open cell core and solid wall construction
- Comfortable carrying handle

Guardian Mobile Key Benefits:

- Mobile – extends the PSAPs ability to deploy call taking outside of the fixed normal location
- Flexible – connectivity options allow this to be used in a fixed or mobile environment
- User interface – uses the same Guardian interface as in the PSAP
- Functionality – provides the same level of functionality as a full-size call taking position

Partner With an Industry Innovator

At Solacom, public safety communications management is not a sideline, it's our single focus. Our 9-1-1 call handling and management solutions are built on more than 30 years of research and innovation in the application of advanced hardware and software technologies for public safety. Today, our 9-1-1 solutions support thousands of agencies affecting millions of lives annually. From dense urban environments to statewide deployments, our solutions are trusted to streamline 9-1-1 call handling and management processes and enable more efficient collection of critical information in emergency situations.



To find out more, contact:

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